

Texas Department of Health

William R. Archer III, M.D. Commissioner

http://www.tdh.state.tx.us

Patti J. Patterson, M.D., M.P.H. Executive Deputy Commissioner

1100 West 49th Street Austin, Texas 78756-3199 512/458-7111

August 24, 1999

Dear TDH Program Director, Service Provider or Contractor:

The Office of Equal Opportunity (OEO) is pleased to share the following guidelines provided by the Department of Health and Human Services, Office for Civil Rights, Region VI.

The guidelines will provide useful information in the implementation of your programs and in evaluating your ability to deliver services to minorities, including Limited English-speaking Persons (LEP's), and persons with disabilities (See 18 Points and Guidelines). These guidelines will answer most of your questions on how to comply with applicable civil rights regulations and ensure equal opportunity for all TDH customers served by our programs, service providers, and contractors.

If you have further questions or need additional assistance, you may contact Athan Ogoh for information regarding Title VI (programs and services) or Suzzanna Cortez-Currier for 504/ADA assistance at (512) 458-7627.

Sincerely,

Charles W. Pankey, Director
Office of Equal Opportunity